

Goldhofer



SERVICE TRANSPORT TECHNOLOGY

ALWAYS AVAILABLE, IN ACTION EVERYWHERE



YOUR CHALLENGES ARE OUR DRIVING FORCE

Efficient transport mainly depends on two factors: the vehicle and the staff.

You must always be able to rely on both. With a unique combination of service and training offerings, Goldhofer contributes to neither vehicle nor staff letting you down.

Our service department supports you wholeheartedly in all situations with various services.

SERVICE TRANSPORT TECHNOLOGY

WELCOME TO THE GOLDHOFER SERVICE DEPARTMENT!

You can find an overview and all important information regarding our services that help you to get the best from your vehicle here:

SPARE PARTS

Our service employees ensure that your spare parts orders are processed as quickly as possible. You can check prices and availability or place orders easily and at any time through our online catalog/online shop.

TECHNICAL SUPPORT

Our technical support is available 24/7 in order to assist you with problems as quickly as possible.

IN-HOUSE REPAIR DEPARTMENT

In the Memmingen location, our highly qualified repair department ensures fast and reliable repair services for your complete vehicle.

GOLDHOFER ACADEMY/TRAINING

Our wide range of training familiarizes your driving and operating staff with all functions and technical backgrounds for the vehicle and imparts all important knowledge. In addition to technical training, we also offer training on approvals and regulations for large volume and heavy-duty transports, as well as on the subject of load securing.

SERVICE TECHNICIANS

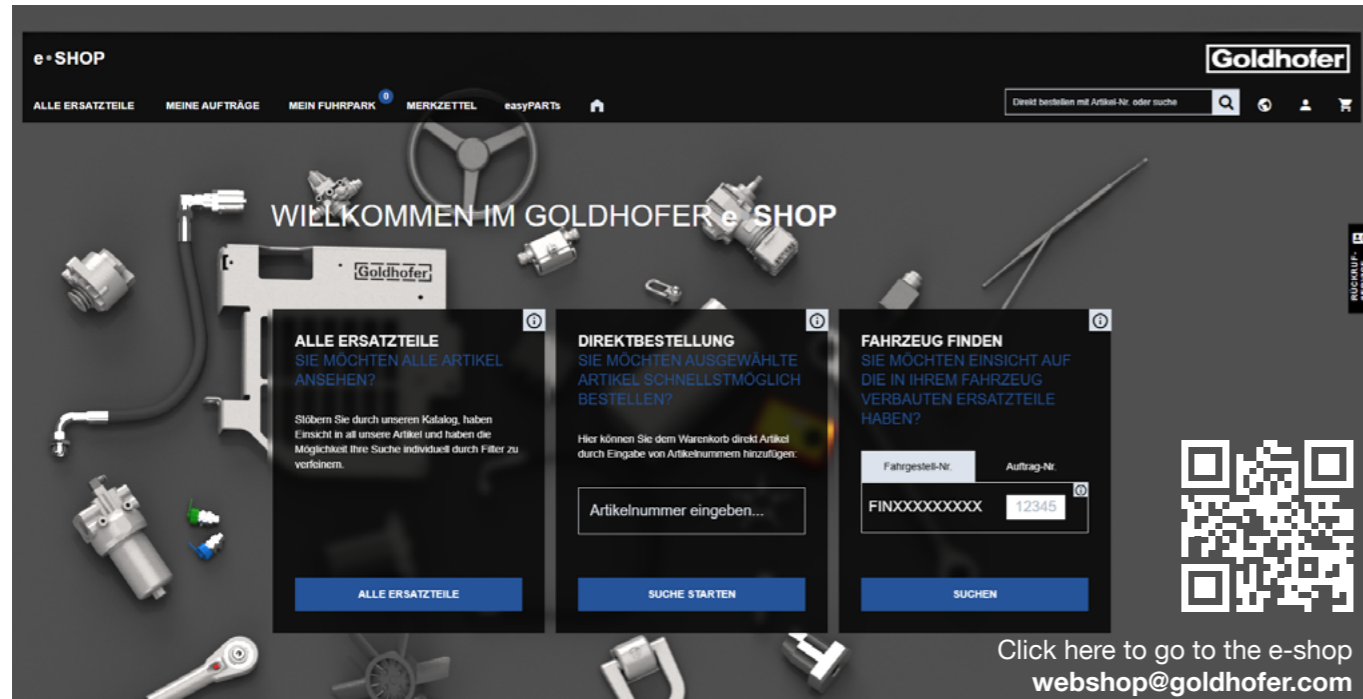
Our field technicians are in action around the world and assist you with a wide range of tasks such as setting up and converting vehicles, accompanying complex transport processes or on-site repairs.

NEW VEHICLE DELIVERY

The delivery department readies your vehicle for collection and delivery and also has it certified by the TÜV. During the handover, training is also provided to the driving and operating staff as required in order to prepare you perfectly for using your new vehicle.

SPARE PARTS

Although our vehicles are designed for a long service life, parts may wear due to the high loads. In this case, our service colleagues and our online shop ensure that you receive your spare parts as quickly as possible.



Our online shop is available 24/7.

In combination with our “easyPARTs” vehicle documentation, you can identify the fault easily using diagrams and spare parts drawings, view prices and availability, and order the required parts.

TECHNICAL SUPPORT

Goldhofer is on your side in any situation – without wasting time and with the full technical competence that you expect from us.

Our service colleagues are directly available by telephone and through our 24/7 emergency hotline on **+49 172 837 61 65** or by e-mail to **service-transport@goldhofer.com**, and can often answer many questions right away.

If you have problems with a vehicle, they initiate the next steps immediately and send one of our service technicians or send you to one of our nearby authorized dealers.



Our spare parts team is available to you:

Phone: +49 8331 15-971

Email: parts@goldhofer.com

Monday to Thursday: 07:00 AM – 5:00 PM

Friday: 07:00 AM – 3:00 PM



Our support team is available to you:

Phone: +49 8331 15-400

Email: service-transport@goldhofer.com

Monday to Thursday: 07:00 AM – 5:00 PM

Friday: 07:00 AM – 3:00 PM

IN-HOUSE REPAIR DEPARTMENT

Availability and efficient operation of your vehicles are our top priority at Goldhofer. At our production location, our in-house repair department has immediate access to spare and wear parts and therefore ensures that your vehicle is running again as soon as possible.

We can offer you the following services in Memmingen and at our authorized dealers:

» VEHICLE OVERHAULS

With a general overhaul, your vehicles can be revised, modernized and adapted perfectly to current requirements from the ground up thanks to the expertise of the manufacturer.

» MAINTENANCE/VEHICLE-SPECIFIC REPAIRS

We maintain and repair your vehicle according to your individual requirements in order to increase reliability and availability of your vehicle.

» MODIFICATIONS/MODERNIZATION/RETROFITTING

In order to enable you to react flexibly to changed guidelines, structures or requirements, many innovations for our vehicles can also be retrofitted to older models.

» VEHICLE APPRAISAL/ASSESSMENT

You benefit from a complete technical overview of your vehicle, as well as concrete recommendations for repairs or replacing components, since you receive a detailed test report with all important information after the inspection.



ACADEMY & TRAINING

A heavy-duty or special vehicle is a sophisticated product in which a huge amount of engineering skill is combined with the most innovative technology. To ensure that this combination always runs smoothly, the highest degree of care and expert competence is required. With our wide range of training, we provide you and your employees with the required knowledge so that you can always get your transports done smoothly.

» VEHICLE/PRODUCT TRAINING

We support you in your efforts to only have your valuable Goldhofer vehicles operated by professionals. Our vehicle technology training familiarizes your driving and operating staff with all functions and technical backgrounds for the vehicle. Furthermore, all knowledge required to perform maintenance/repairs, as well as to operate the vehicle safely and professionally is imparted.

» LOAD SECURING

A poorly secured load can have serious consequences. Providing additional training to your employees minimizes this risk. In addition to legal regulations, practical applications are also at the forefront.

» REGULATIONS & APPROVALS

We inform your staff of legal regulations when planning large volume and heavy-duty transports.



If you have any questions about repairs, our contact person, **Mr Fickler** is happy to answer them at any time:

YOUR GOLDHOFER REPAIR CONTACT PERSON:

Peter Fickler
Goldhofer Aktiengesellschaft
Donaustrasse 95
87700 Memmingen / Germany
Phone: +49 8331 15-844
Email: peter.fickler@goldhofer.com



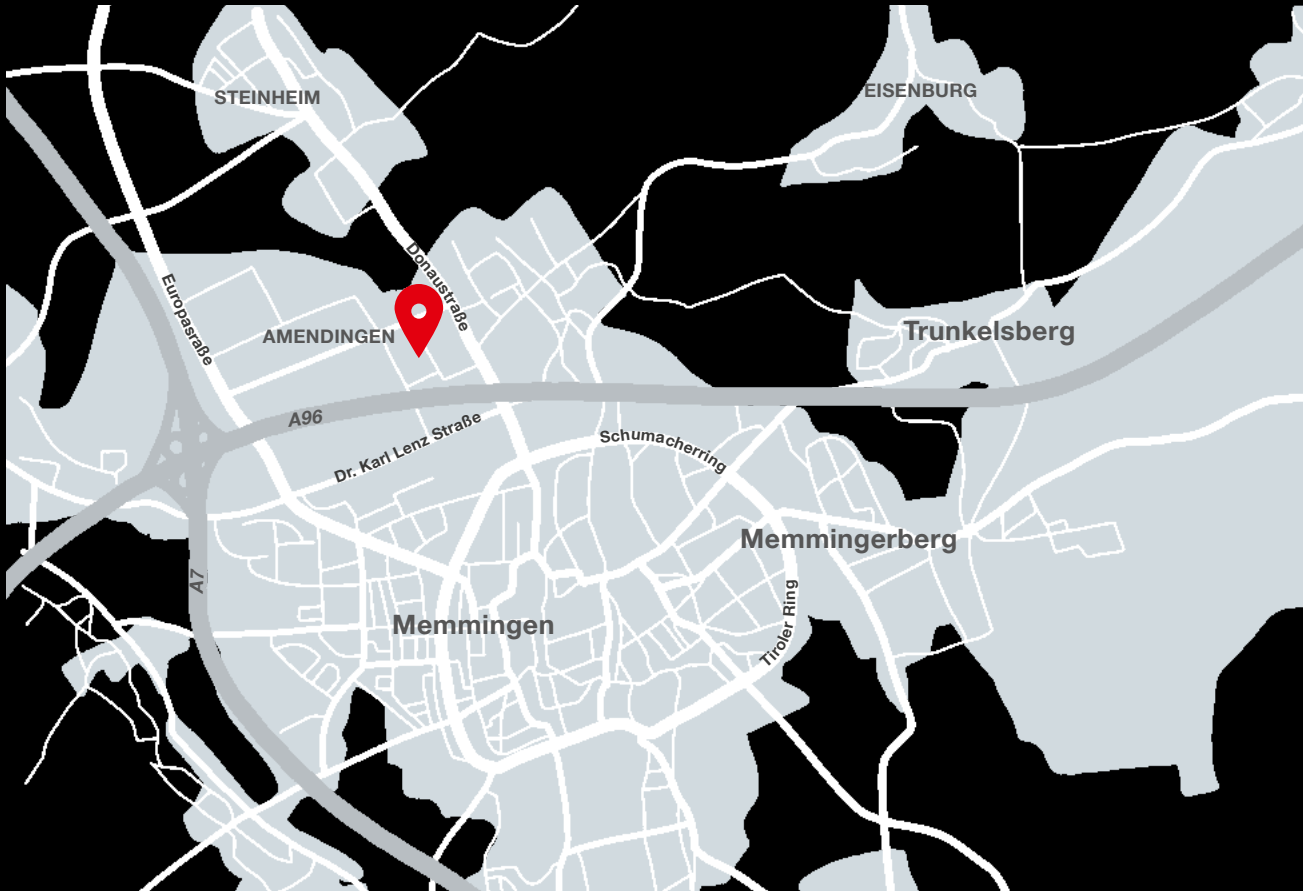
You can view the current training offerings online at any time and sign up directly!

YOUR GOLDHOFER ACADEMY CONTACT PERSON:

Martin Hunner
Goldhofer Aktiengesellschaft
Donaustrasse 95
87700 Memmingen / Germany
Phone: +49 8331 15-940
Email: Akademie@goldhofer.com



Click here for the training calendar



CONTACT TRANSPORT TECHNOLOGY

GOLDHOFER AKTIENGESELLSCHAFT

Donaustrasse 95, 87700 Memmingen/Germany
Phone.: +49 8331 15-0, Fax: +49 8331 15-239
Internet: www.goldhofer.com, email: info@goldhofer.com

SERVICE AND SPARE PARTS

Technical support: +49 8331 15-400
Email: service-transport@goldhofer.com

Spare parts: +49 8331 15-971
Email: parts@goldhofer.com

Repairs: +49 8331 15-844
Email: peter.fickler@goldhofer.com